

communityhouse

presbyterian church & learning center

Mr. Jeffrey Anderson
Project Manager
Mistick Church Restoration Group
1300 Brighton Road
Pittsburgh PA 15233

May 18, 2005

Dear Jeff:

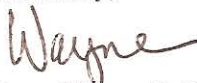
I'm writing to express our appreciation for your firm's work – from pre-development through construction, and beyond – on the extensive renovation of Community House Presbyterian Church and Learning Center.

Throughout the process, you took on our renovation as if the church was your own. In our early project planning, your team worked collegially with our design committee in developing preliminary estimates for alternative design approaches, helping us make important budget decisions. During construction, you paid attention to details and creatively supported our efforts to achieve a beautiful building, within budget constraints. And we were especially appreciative that – as the project concluded and we moved into the building – you remained responsive in resolving the inevitable follow-up details that come with any major project. At points when you might reasonably have said “that’s your problem now,” you cheerfully and creatively helped us to resolve the issue at hand.

Moreover, your team's integrity was exceptional. The budget information provided throughout the project was as transparent as possible, presented clearly and objectively. At points you highlighted subcontractor work with which you were not satisfied, but which we might have accepted. Whenever we had a disagreement, you worked hard to understand and accommodate our point of view, even reducing some costs that you might arguably have tried to capture.

Finally, your team – and you, especially – were simply good people to work with: honest, straightforward, hard-working, creative, and fun. Thanks to you, Bob Mistick, Mark Kirsch, and everyone else involved, for making our church “your church” as well.

Sincerely,



Rev. Wayne C. Peck
Minister



Richard St. John
Project Facilitator

